

**IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT: William M. Cullen and David A. Chappell
SERIAL NO.: 09/993,865
FILING DATE: November 14, 2001
TITLE: Message Handling
EXAMINER: Dhairya A. Patel
GROUP ART UNIT: 2151
ATTY. DKT. NO.: 23982-10313

CERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION

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Dated: October 21, 2008

By: /Greg T. Sueoka/

Greg T. Sueoka, Reg. No.: 33,800

AMENDMENT I AND RESPONSE
UNDER 37 CFR §1.111

Sir:

In response to the non-final Office Action mailed July 21, 2008, please amend the application as indicated herein.